

DECLARATION

I declare that the thesis entitled “Influence of Human Resource Development (HRD) Practices on Employee Competencies and Organizational Performance of the Hotel Industry in Ghana” has been prepared by me under the guidance of Dr. Mridula Mishra, Professor and head Mittal School of Business, Lovely Faculty of Business and Arts, Lovely Professional University, India. No part of this thesis has formed the basis for the award of any degree or fellowship previously.

Frank Nana Kweku Otoo

Reg no: 11512854

Mittal School of Business

Lovely Faculty of Business and Arts

Lovely Professional University

Jalandhar Delhi G.T. Road (NH-1)

Phagwara, Punjab 144411

India

Date: June 9, 2018

CERTIFICATE

This is to certify that the thesis entitled “Influence of Human Resource Development (HRD) Practices on Employee Competencies and Organizational Performance of the Hotel Industry in Ghana”, which is being submitted by Mr. Frank Nana Kweku Otoo for the award of the degree of Doctor of Philosophy in Management from the Faculty of Business and Arts, Lovely Professional University, Punjab, India, is entirely based on the work carried out by him under my supervision and guidance. The work reported, embodies the original work of the candidate and has not been submitted to any other university or institution for the award of any degree or diploma, according to the best of my knowledge.

Dr. Mridula Mishra
Professor and Head
Mittal School of Business
Lovely Faculty of Business and Arts
Lovely Professional University
Phagwara, Punjab-144411, India
Date: June 9, 2018

