

LIST OF TABLES

Table No.	Title	Page No.
Table 1.1 :	Air Passenger Traffic and Region-wise World Market Share	2
Table 1.2 :	IATA Defined Key Elements of GH operations	6
Table 1.3:	Passenger Traffic Forecast for India	10
Table 4.1 :	Ground Handling Agencies in India-2015	119
Table 4.2 :	Ground Incidents at Indian Airports (2012-2014)	153
Table 4.3 :	Number of ground incidents operator wise (2012-2014)	154
Table 4.4 :	Causes of ground incidents (2012-2014)	155
Table 4.5 :	Types of ground incidents-2012-2014	156
Table 4.6 :	Causes of ground incidents in Delhi and Mumbai (2012-2014)	157
Table 4.7 :	Types of incident at Delhi and Mumbai airport (2012-2014)	158
Table 5.1 :	Total scheduled Aircraft Movement in India-2016-17	176
Table 5.2 :	Identification of Independent variables	187
Table 5.3 :	Correlation of PI and Independent variables	191
Table 5.4 :	Model Summary	191
Table 5.5 :	The Coefficients	192
Table 5.6 :	Contribution of each category of Delays towards Total Delays	195
Table 6.1 :	World Bank STRI Scoring System	225
Table 6.2 :	Result of the Logit regression	227
Table 6.3 :	Result of the Logistic regression showing the Odd Ratios	228
Table 6.4 :	Result of the Probit regression	229

LIST OF FIGURES

Figure No.	Title	Page No.
Figure 1.1 :	Gantt Chart for Aircraft Turnaround Process	6
Figure 1.2 :	Top Ten Major Domestic Passenger Markets	11
Figure 1.3 :	Global Air Passenger growth by Region	12
Figure 2.1 :	Matrix of Liberalization, market access and domestic regulation	68
Figure 3.1 :	Passenger traffic, Cargo and Aircraft movement at Delhi International Airport, India	87
Figure 4.1 :	Structure of Ground Handling Industry	120
Figure 4.2 :	Freedoms and possible restrictions of EU Council Directive 96/67/EC of October 1996	123
Figure 4.3 :	Profile of the Respondents for Surveys and Interviews	127
Figure 4.4 :	Perceived Importance of Ground Operations by Stakeholders	128
Figure 4.5 :	Perceived Importance of the factors influencing Competition in GHS Market	131
Figure 4.6 :	Perceived Importance of Contestable Market and Government Policy on Competition in GH Market	132
Figure 4.7 :	Perceived Importance by the stakeholders of Operational Factors on competition in GHS Market	133
Figure 4.8 :	Structure of Ground Handling Services Market in India	134
Figure 4.9 :	Perceived Importance of Contract and Economic Regulations on Competition	135
Figure 4.10 :	Effect of Competition in GHS Market	137
Figure 4.11 :	Ground Incidents at Indian Airports (2012-2014)	154
Figure 4.12 :	Ground incidents operator wise (2012-2014)	155
Figure 4.13 :	Cause of ground incidents (2012-2014)	156

Figure 4.14 :	Types of ground incidents-2012-2014	157
Figure 4.15 :	Consequential relationship between the various factors affecting the GHS market and GH Operations	166
Figure 4.16 :	Proposed Model for GHS Market and Regulatory Ecosystem	169
Figure 5.1:	Revenue Passenger Kilometres (RPK) traffic by airline domicile (billions) - Asia-Pacific to lead in world traffic by 2034	176
Figure 5.2 :	Departure and Arrivals at Delhi Airport – January to April 2014	183
Figure 5.3 :	Month-wise daily average Aircraft Movements per 15 minute interval/Day	184
Figure 5.4 :	Delayed flights at Delhi Airport – Jan. to April 2014	184
Figure 5.5 :	Types of Delays- January to April 2014 IGI Airport	185
Figure 5.6:	The efficient frontier for the total throughput : PI per DMU (Day) at IGI airport	188
Figure 5.7 :	Actual Performance efficiency Index (PI) and the Predicted PI	189
Figure 5.8:	The ‘Probabilty-Probabitlity Plot’ (P-P) Plot	190
Figure 5.9:	Relationship between the Delays at the Gate and PI	194
Figure 6.1:	Relationship between Regulations, Economic status and Market Access	222
Figure 6.2:	Annual growth in per capita GDP for the countries that made commitments	231