

ACKNOWLEDGEMENT

I would like to express my special appreciation, sincere gratitude and thanks to my advisor and research guide Professor Dr. Roshan Kazi for the continuous support for my Ph.D study. He has been an incredible mentor to me. I would like to thank him for encouraging my research and allowing me to grow as a research scholar. His advice has been invaluable to me.

I would also like to thank Dr. R. Ganesan, Director - AIMS and Dr. A. B. Rao for their insightful comments and encouragement, which incited me to widen my research from various perspectives. Further, I would like to express my appreciation to all organisations and respondents who offered me their time to gather necessary data.

Heartfelt thanks to my family members Sayed Shamshuddin, Najmunnisa, Mohammed Gufran, Ayesha, and Ryaan. Words cannot express how grateful I am to you all. Gufran, I can't thank you enough for encouraging and supporting me throughout this experience.

Finally I thank God for making this journey an enjoyable experience for me. You have always helped me surpass the expectations and set benchmark in my academic and professional endeavours so far. I will keep on trusting you for my future aspirations and pray to you that you help me achieve my career goals and write a success story. Thank you, Lord.