

## CERTIFICATE

This is to certify that the work incorporated in the thesis entitled **“Exploring the Factors Responsible for Sustainable Quality Management System in the Operation Theatre complex of the Teaching Hospital of Pune City”** for the degree of ‘Doctor of Philosophy’ in the subject of **Hospital Administration** under the faculty of **Interdisciplinary Studies** has been carried out by **Dr. Mrs. Manasvi Praveen Kumar** in the Department of **Center for Health Management Studies and Research at Bharati Vidyapeeth Deemed University Pune** during the period from **November 2012 to October 2016** under the guidance of **Dr. Shahaji Deshmukh**.

Place: Pune

(Signature of Head of the Institute with seal)

Date:

Prof. Dr. Swapnil B. Tak

## **CERTIFICATION OF GUIDE**

This is to certify that the work incorporated in the thesis entitled **“Exploring the Factors Responsible for Sustainable Quality Management System in the Operation Theatre complex of the Teaching Hospital of Pune City** “submitted by Dr. Mrs. Manasvi Praveen Kumar for the degree of ‘Doctor of Philosophy’ in the subject of Hospital Administration under the faculty of Interdisciplinary Studies has been carried out in the Department of the Center for Health Management Studies and Research, Bharati Vidyapeeth, Pune during the period from **November 2012 to October 2016**, under my direct supervision/ guidance.

Place : Pune

( Signature of Research Guide)

Date :

Dr. Shahaji Deshmukh