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INTERVIEW SCHEDULE FOR POLICE PERSONNEL

Dear respondent, the information being collected through this schedule will be kept confidential and the same will be used only for research purposes. Please give unbiased answers to the questions freely and frankly.

- 1) Name:.....
- 2) Sex: Male/Female.....
- 3) Age (in years):.....

- 4) Educational Qualification: Middle/Matric/10+2/U.G./P.G./Any other (please tell).....
- 5) Category: General/SC/OBC.
- 6) Marital Status: Married/Unmarried.
- 7) Family: Single/Joint.
- 8) Designation.....
- 9) Name of police station where you are posted.....
- 10) What is your monthly salary?: (Rs).....
- 11) Are you satisfied with your salary?
 - a) Yes
 - b) No
 - c) Cannot say
- 12) Did you undergo any training after joining this post?
 - a) Yes
 - b) No
 - c) Cannot say
- 13) If 'yes', please, mention the name of course, duration and venue.....
- 14) Are you satisfied with the training imparted?
 - a) Yes
 - b) No
 - c) Cannot say
- 15) If 'no', please, tell the reasons.....

16) To what extent can training change attitudes, behaviour and habits of the police personnel?

- a) Not at all
- b) Considerable
- c) Great extent.

17) Do you feel proud of the choice of your profession?

- a) Yes
- b) No
- c) Cannot say

18) Are you satisfied with the present image of the police?

- a) Yes
- b) No
- c) Cannot say

If 'no' please tick the reason(s):

- i) Police-Public discord.
- ii) Hostile relation with politicians and political parties.
- iii) Harsh disciplinary control.
- iv) Poor pay and working conditions

19) Is there any handicap in your profession?

- a) Yes
- b) No
- c) Cannot say

If 'yes' tick the major handicaps

- i) Lack of timely promotion.
- ii) Heavy work and continuous duty.
- iii) Poor working conditions.
- iv) Poor pay and allowances.
- v) Political interference.
- vi) Lack of modern tools for scientific investigation.
- vii) Lack of exposure to modern developments in policing.
- viii) No meaningful powers delegation to the lower level officers.

- ix) Low level of participation of the public.
- x) Inhuman treatment by senior officers.
- xi) Any other

20) Do you want police reforms?

- a) Yes
- b) No
- c) Cannot say.

If 'yes', tick the priority areas:

- i) Police Acts and Rules.
- ii) Fixed duty time.
- iii) Improved Service conditions.
- iv) Increasing the strength of police force.
- v) Training.
- vi) Better infrastructural facilities.
- vii) Police-public rapport creating exercises.
- viii) Delegation of powers to the lower level officers.
- ix) Adoption of scientific methods of investigation.
- x) Functional style of the police.

21) How does public behave with police?

- a) Badly
- b) Good
- c) Cannot say

22) Are you satisfied with behavioural attitude of public towards police?

- a) Yes
- b) No
- c) Neither satisfied nor dissatisfied

23) To what extent is the public afraid of the police?

- a) Not at all
- b) Considerable
- c) To great extent.

24) Should the public have fear from police?

- a) Yes
- b) No
- c) Cannot say

- 25) Does the police get adequate public support?
- a) Yes
 - b) No
 - c) Cannot say
- 26) Do you think that the police success depends upon public support?
- a) Yes
 - b) No
 - c) Cannot say
- 27) Are people aware of their rights?
- a) Yes
 - b) No
 - c) Cannot say
- 28) Do you think that the people are aware of their duties?
- a) Yes
 - b) No
 - c) Cannot say
- 29) Does public freely seek your help and guidance?
- a) Yes
 - b) No
 - c) Cannot say
- 30) Do you think that common people cooperate with the police during investigation(s)?
- a) Yes
 - b) No
 - c) Sometimes
- 31) Do people follow the direction given by the police from time to time?
- a) Yes
 - b) No
 - c) Cannot say
- 32) Is there political interference in the functioning of the police?
- a) Yes
 - b) No
 - c) Cannot say
- 33) Do you think ruthlessness is the only technique to deal with erring citizen?
- a) Yes
 - b) No
 - c) Cannot say

34) Are you satisfied with work-load and 24 hours' duty?

- a) Yes
- b) No
- c) Cannot say

35) Do you think there is a need of reforms in police?

- a) Yes
- b) No
- c) Cannot say

36) If 'yes' give are your suggestions:

.....

(Thanks for your kind cooperation)

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INTERVIEW SCHEDULE FOR PUBLIC

Dear respondent, the information being collected through this schedule will be kept confidential and the same will be used only for research purposes. Please give your answers to the questions freely and frankly.

- 1) Name:.....
- 2) Sex: Male/Female.....
- 3) Age (in years):.....
- 4) Education Qualification: Illiterate/Literate if Literate please mention Qualification:
Primary/Middle/Metric/10+2/UG/PG/Any Other.....
- 5) Category: General/SC/OBC.....
- 6) Marital status: Married/Unmarried.....
- 7) Family: Single/Joint.....
- 8) Profession: Business/Service/Agriculture/Artisan/Labour/any other...
- 9) Name of District you belong to.....
- 10) Have you ever come into contact with the police?
 - a) Yes
 - b) NoIf 'yes', in what capacity?
 - i) As complainant
 - ii) As witness
 - iii) As accused
 - iv) As advocate
 - v) As intermediary
 - vi) As official.
- 11) How did you contact the police?
 - a) At my own
 - b) In response to summons
 - c) Through intermediate
- 12) At what level did you contact the police?
 - a) Station Level
 - b) Supervisory level
 - c) High ups.

13) How was the behavior of the police?

- a) Unsatisfactory because of :
 - i) Rudeness and discourteousness
 - ii) Impatience
 - iii) Non helpful attitude
 - iv) Tendency of lingering on
 - v) Any other.
- b) Satisfactory because of:
 - i) Pressure from departmental high ups
 - ii) Political pressure
 - iii) Approach of an influential person of the locality
 - iv) Avoiding public criticism
 - v) Any other.
- c) Cannot say..

14) Do you think that the police use polite language?

- a) Yes
- b) No
- c) Cannot say.

15) Whether your complaint was registered at the first instance?

- a) Yes
- b) No
- c) Cannot say.

16) When did the police generally register the complaint?

- a) At the first instance
- b) After two visits
- c) After three or more visits.

Explain as to how does the police generally register the complaint?

- i) After politician's intervention
- ii) After senior police officer's intervention.
- iii) On public pressure.
- iv) After taking bribe.
- v) At their own.

17) Was a copy of the F.I.R. given by the police?

- a) Yes
- b) No
- c) Cannot say.

18) Were the facts recorded correctly?

- a) Yes
- b) No
- c) Cannot say.

19) What impression do you carry about your interaction with the police?

- a) Good
- b) Bad
- c) Worst

20) Were you given information about progress in the investigation?

- a) Yes
- b) No
- c) Cannot say.

21) Whether your problem was solved?

- a) Yes
- b) No
- c) Cannot say.

22) Whether police took any action on the basis of your information?

- a) Yes
- b) No
- c) Cannot say.

23) Do you feel free to seek help from police?

- a) Yes
- b) No
- c) Cannot say.

24) When you were sitting in the police station, how was the dealing of the police personnel?

- a) Very Good
- b) Good
- c) Bad

25) Are you satisfied with the promptness of service provided by police?

- a) Yes
- b) No
- c) Cannot say.

26) Do you think that police is performing the duties honestly to the satisfaction of the public?

- a) Yes
- b) No
- c) Cannot say.

27) Were you satisfied with the service received from the police?

- a) Satisfied
- b) Dissatisfied
- c) Cannot say.

If not satisfied then, what are the reasons?

- i) Inadequacy of laws.
- ii) Inability of the police to apply law strictly.
- iii) Political pressure.
- iv) Indifference on the part of the police.
- v) Lack of proper training.
- vi) Lack of accountability.
- vii) Corruption.
- viii) Any other

28) Do you find deficiency in police functioning?

- a) Yes
- b) No
- c) Cannot say.

If 'yes', tick the deficiencies:

- i) Registration and investigation of crime.
- ii) Handling of law and order situation.
- iii) In keeping proper statistics and records.
- iv) Maintaining good public relations or image.
- v) In dealing with weaker sections including women.
- vi) Any other

29) Is the police corrupt?

- a) Yes
- b) No
- c) Cannot say.

30) Is the police biased?

- a) Yes
- b) No
- c) Cannot say.

31) Do you feel safe and secure in your district?

- a) Yes
- b) No
- c) Cannot say.

32) To what extent do you have confidence and trust in the police?

- a) To great extent
- b) To considerable extent
- c) Not at all

33) Do you feel that the police is capable enough to protect your life and property?

- a) Yes
- b) No
- c) Cannot say.

34) Would you suggest for the Haryana police reforms?

- a) Yes
- b) No
- c) Do not know

If 'yes', indicate the areas of reforms?

- i) Acts and rules governing the police.
- ii) Training and training methodology.
- iii) Organization and structure of police.
- iv) Any other.

35) Are you aware of your duty as a citizen to help and co-operate with the police?

- a) Yes
- b) No
- c) Cannot say.

36) How would you rate the Haryana police's relations with public?

- a) Good
- b) Bad
- c) Worst.

Kindly give suitable suggestions for improving the police public relations.....
.....

(Thanks for your kind cooperation)

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